

## Frequently Asked Questions

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### Why sign up for Alert Hamilton County?

Alert Hamilton County enables officials to provide critical information directly to you as emergencies happen. The alerts provide information via text message, email, cell phone, or work phone.

### What types of alerts will I receive?

Alert HC will send alerts about severe weather and emergency information. Because Alert HC is completely customizable, you are able to select which notifications you wish to receive when you register!

### Can I change my alert settings and Smart911 Safety Profile after signing up?

Changing alert settings and Smart911 information is easy! Log in to your account using [www.alerthc.org](http://www.alerthc.org), where you are able to edit any information in your Smart911 Safety Profile. You can also choose which alerts you wish to receive, how you want to receive them, and what location you wish to receive them.

## Hamilton County Emergency Management and Homeland Security

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### MISSION

Provide effective coordination and collaboration to create a culture of preparedness that builds and sustains a disaster resistant and resilient community in Hamilton County.

### VALUES

Our values guide our decisions and actions through community, leadership, integrity, collaboration, professionalism, and innovation.

### CONTACT

#### Website:

[www.hcready.org](http://www.hcready.org)

#### Twitter:

@HCEMA

#### Facebook:

@hamilton.countyema

#### Phone:

513-263-8200

#### Address:

2000 Radcliff Drive  
Cincinnati, OH 45204

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## Alert Hamilton County

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**Be Notified. Be Aware.  
Be Prepared.**

**WWW.ALERTHC.ORG**